

Preparing and Conducting Credit-bearing Webinars for Small Groups

Timothy J. Waller, Ph.D (Cumberland) & Megan Muehlbauer, Ph.D (Hunterdon)

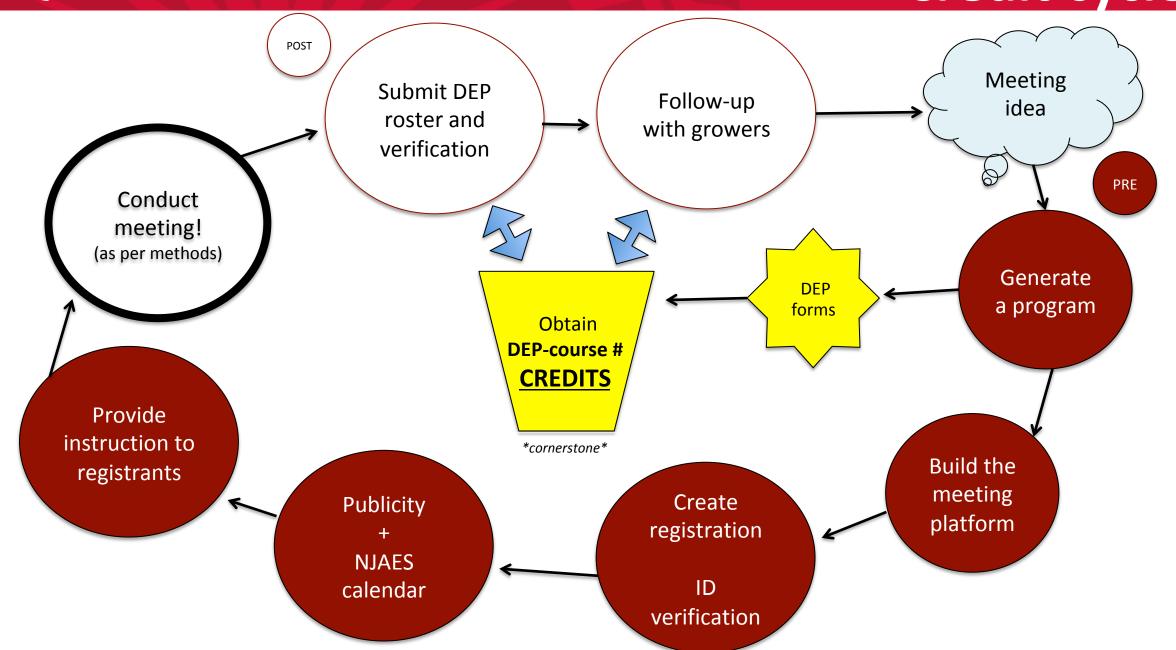
Outline for today

Broken into stepwise sections

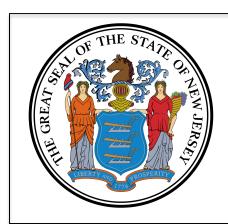
- Requesting DEP pesticide recertification credits
- -Setting up the meeting platform & registration
- -ID verification
- -Getting the word out
- —In-session conductance
- –Post-session follow-up



Credit cycle



Requesting pesticide recertification credits



Department of Environmental Protection

-Bureau of Licensing & Registrations



Important reminders when interacting with the DEP

Always be respectful!!!

They can disallow our ability to provide credits

Few staff = give them ample processing time (30d)

You are personally responsible



Forms required for credit requests

1. DEP Training Course Application

<u>pestcertcourses@dep.nj.gov</u>



Forms required for credit requests

(pestcertcourses@dep.nj.gov)

1. DEP Training Course Application

2. Course Program



Cooperative Extension of Cumberland County Rutgers New Jersey Agricultural Experiment Station Extension Education Center 291 Morton Ave. Millville, NJ 08332-9776

Submitted to DEP: 10/12/2020

October 2020 Nursery Crop Twilight Meeting

Online Program

5:30pm Webinar opens, video attendance verification

-Timothy Waller, Rutgers Cooperative Extension Agriculture Agent for Cumberland County

(Recording begins): Welcome Remarks

6:00pm Pesticide Regulatory Review for Pesticide Applicators, Businesses, and Agricultural

Employers

-Patricia Hastings, Rutgers Pest Management Office Program Associate

(Recording ends)

7:00pm Additional questions; Adjourn

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- 1. DEP Training Course Application
- 2. Course Program
- 3. Talk descriptions



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Talk Description

Patricia Hasting

Rutgers Pest Management Office Program Associate I

Title: Pesticide Regulatory Review for Pesticide Applicators, Businesses, and Agricultural Employers.

Topics: Regulatory requirements for pesticide applicator certification, recertification, and licensing in New Jersey. Administrative changes to certification, recertification, and license renewal processes in New Jersey; includes interim COVID-19 exemptions. Will walk through use of online systems in place for manuals, examinations, and license renewal; resource guide with links provided.

Revisions to New Jersey pesticide regulations NJAC 7:30 (April 2020), including certification by examination and Worker Protection. Special emphasis on key differences for ag employers and trainers between NJ regulations and 2015 federal Revised Worker Protection Standard. Explanation of federal WPS training policy for COVID-19.

Handout: Resources for New Jersey Licensed Pesticide Applicators

Forms required for DEP

Forms required for credit requests

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- 1. DEP Training Course Application
- 2. Course Program
- 3. Talk descriptions
- 4. Speaker bio (required by all now)



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Speaker List

(1) Patricia Hasting

Rutgers Pest Management Office Program Associate I

Speaker Biographical Notes

Patricia is the lead for Rutgers Pesticide Safety Education Program (PSEP), working with George Hamilton who is the Pest Management Program Leader. She is also the Extension PSEP Coordinator for New Jersey, the coordinator of NJAES School IPM Outreach, and the coordinator of Rutgers Extension Worker Protection Standard Lead for New Jersey.



Forms required for credit requests

(pestcertcourses@dep.nj.gov)

- 1. DEP Training Course Application
- 2. Course Program
- 3. Talk descriptions
- 4. Speaker bio (required by all now)
- 5. RU Standard Methods



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October 2020 Nursery Crop Twilight Meeting

Methods to ensure participants attentiveness and recertification qualifications

Course methodology:

- This twilight meeting / pesticide recertification session will be conducted on a Rutgers licensed WebEx online platform. Online format is due to COVID-19 related in-person restrictions. Online platform will open 30 minutes prior to the first presentation and continue after last presentation to allow for grower questions.
- 2. The entire session will be recorded, including the presenter screens.
- Identity will be verified through uploading a government issued ID and a copy of their pesticide license through Rutgers Connect (encrypted and secure) for each attendee wishing to acquire pesticide recertification credits.
- Grower pesticide license numbers, birthdates, attendance information, and course materials will be available. The required attendee roster will be sent in post-session (Pesticide Applicator Recertification Course Attendance Form).

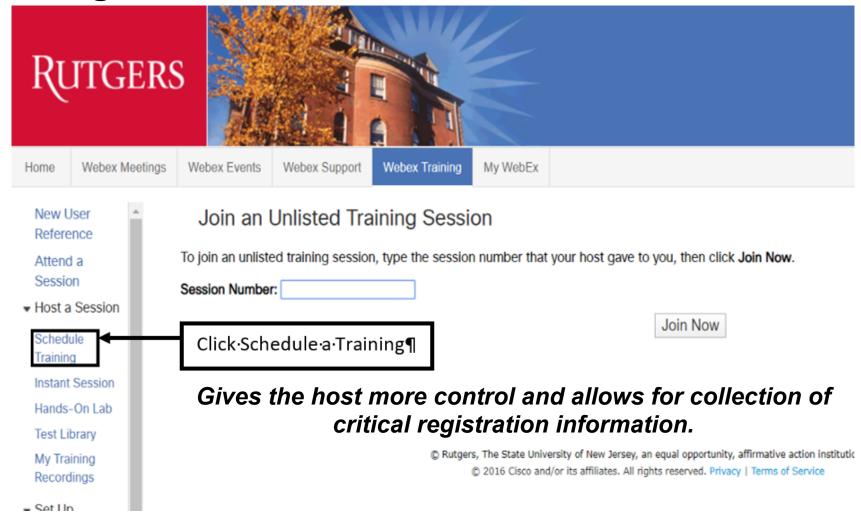
Attentiveness

- Two Rutgers Cooperative Extension staff (additional to session speakers) will be on the call to
 monitor all video screens, assuring audience attendance and attentiveness throughout the duration
 of the online meeting.
- 2. Participants' arrival and departure from the session will be recorded.

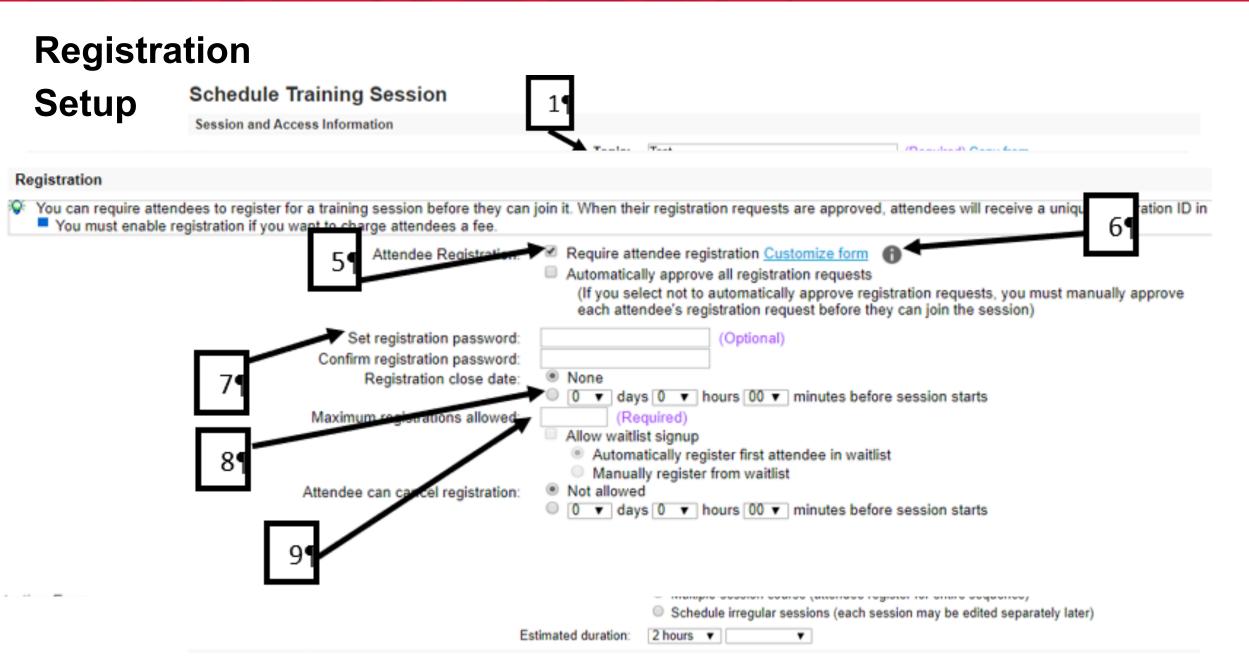
Basic RU standard methods

- 1. Attend the entire meeting with live VIDEO feed on, seated in the center of the frame. Those without a webcam or phone attendees without a live video feed are not eligible to receive credits. (Additional moderators required).
- 2. Attendees must participate throughout the entire session, staying to the end. Individuals are not eligible for credits if they arrive after the start of the first training topic or leave before the end of the last topic. Polls can be randomly scheduled, and attendance will be visually monitored to verify attendance.
- 3. In order to meet NJDEP-required identity verification requirements, each attendee must provide a copy of a **Government issued photo ID** (passport, driver's license, municipal, or county ID) and **their New Jersey Pesticide Applicator License** as part of their registration. Uploaded through **Rutgers Connect**

WebEx Training

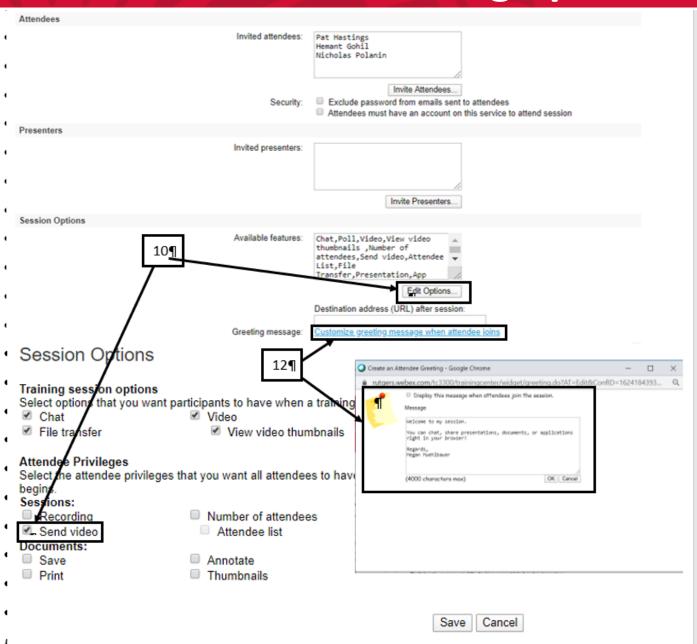


***Zoom is also an option, just be sure you are able to collect appropriate registration data AND can easily monitor cameras.



Setting up the meeting platform

Registration Setup



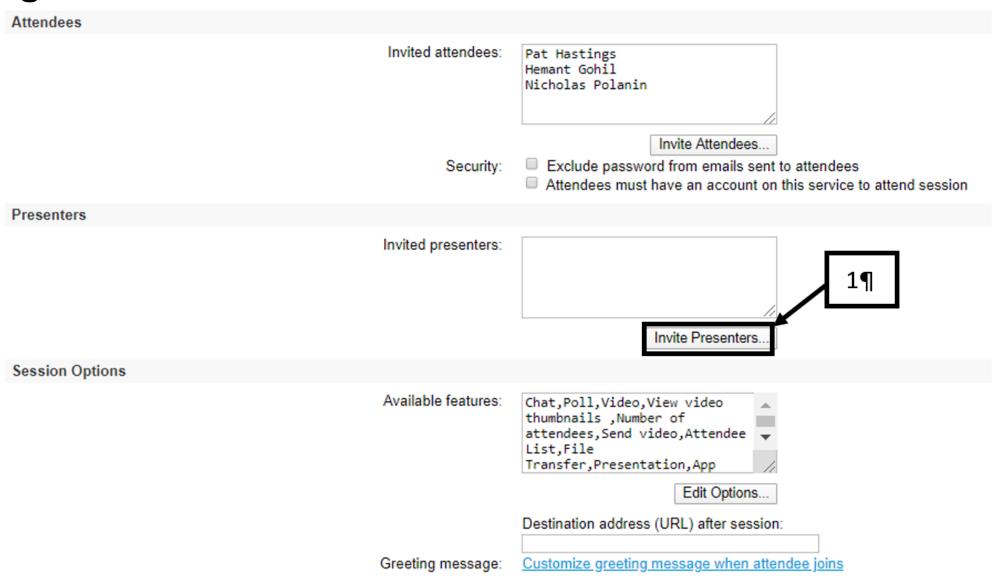
Registration Form

Session status:	Not Started
Session dates:	Friday, May 29, 2020
Starting time:	9:45 am, Eastern Daylight Time (New York, GM)
Duration:	1 hour
Presenters:	Megan Muehlbauer
Description:	
Host's name:	Megan Muehlbauer
Host's email:	muehlbauer@njaes.rutgers.edu
Registration Information	
First name:	(Required)
Last name:	(Required)
Email address:	(Required)
Farm Name:	
Pesticide License Number:	
Date of Birth:	

 $Customized \cdot Registration \cdot Form \cdot (Attendee \cdot View) \P$

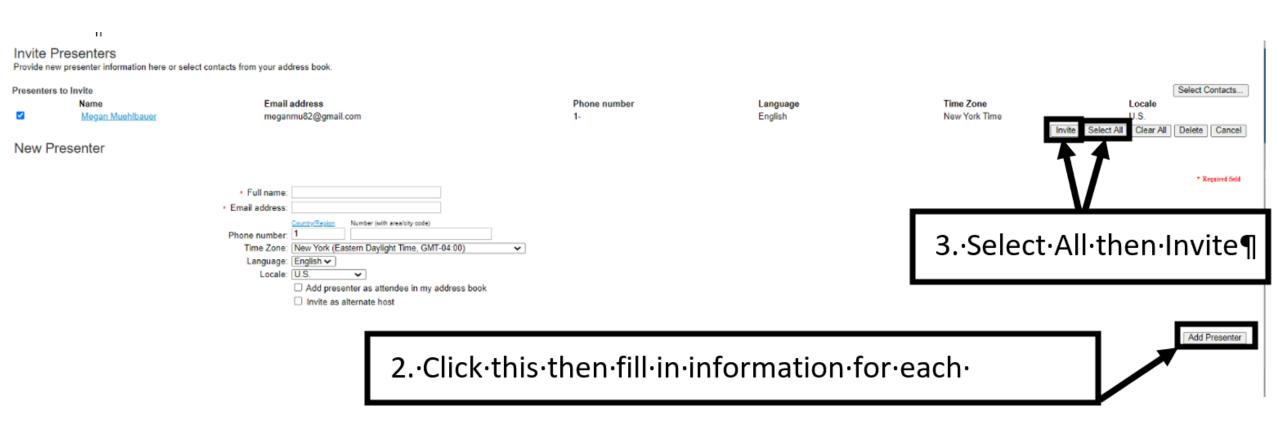


Inviting Presenters





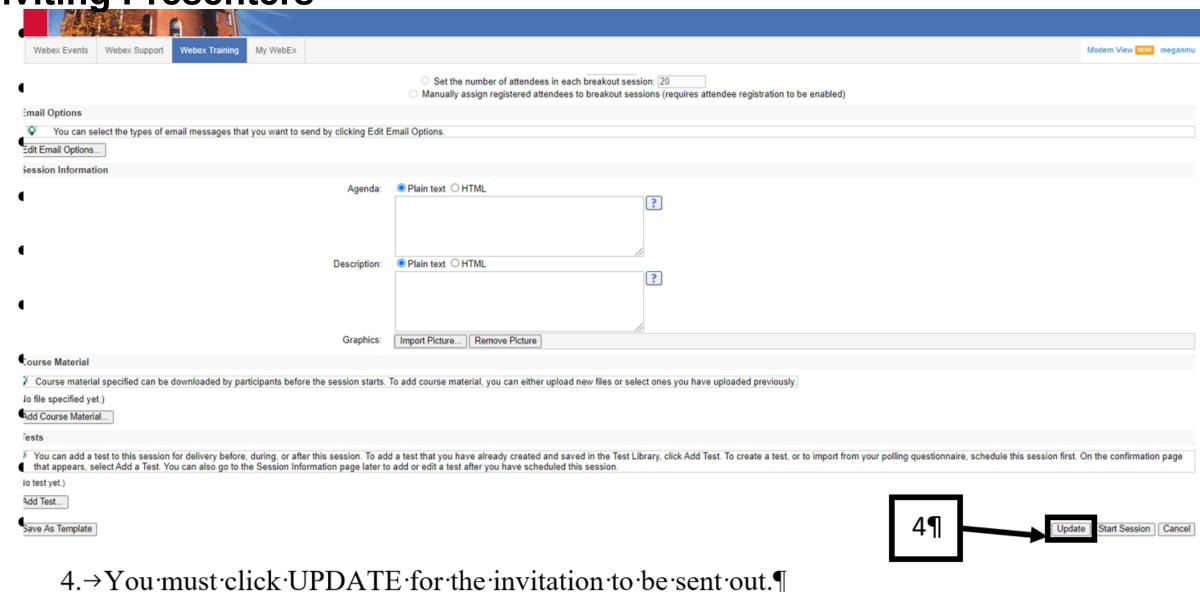
Inviting Presenters



***If using another platform, we would suggest ensuring presenters enter the room as hosts. This makes meetings run smoother.

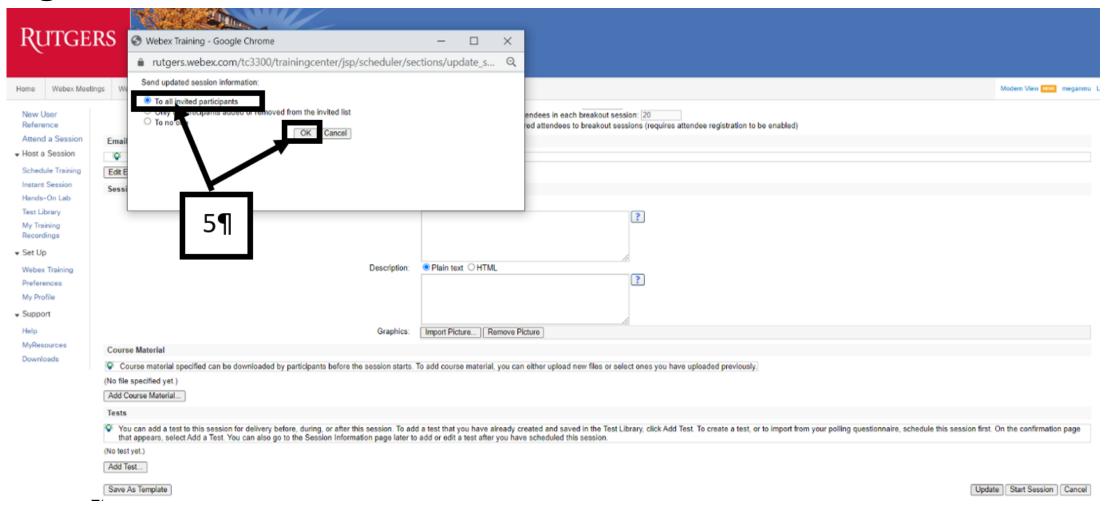
Setting up the meeting platform

Inviting Presenters

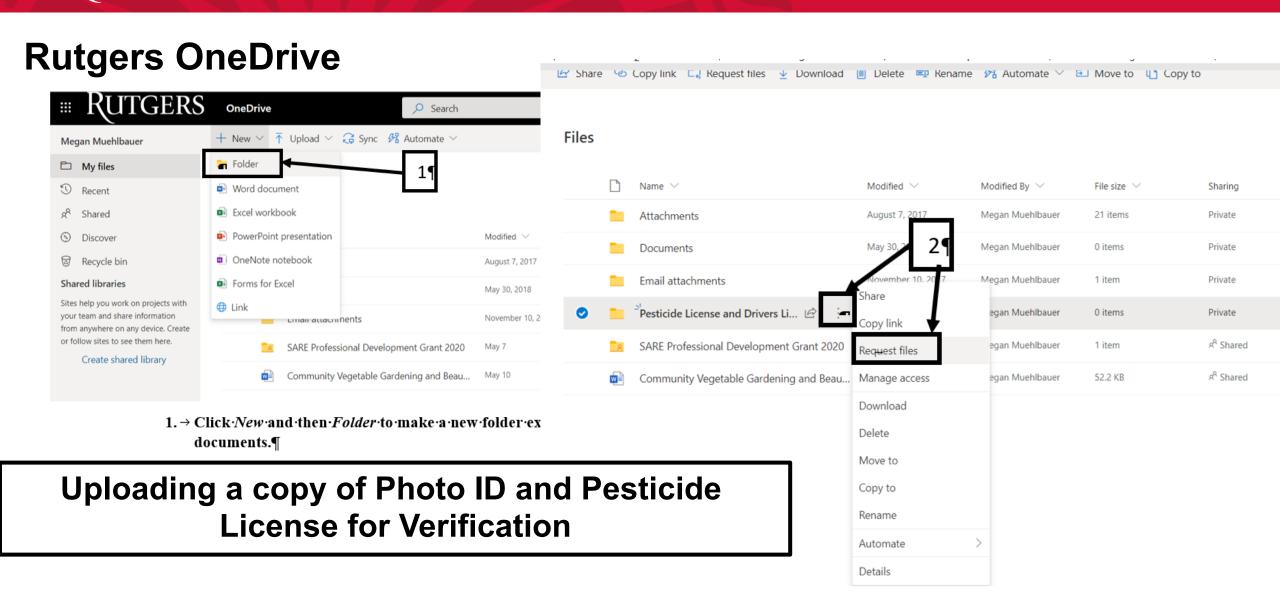




Inviting Presenters

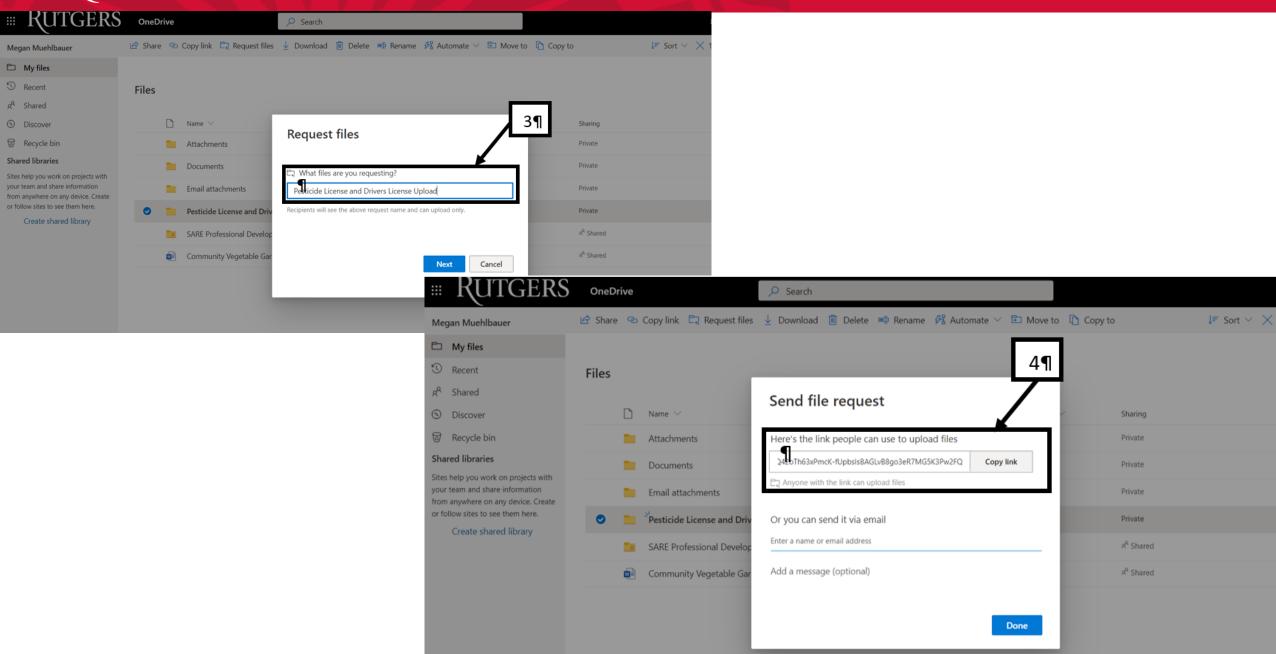


ID verification



> Click the three dots to the right of the file name. In the dropdown menu select Request files.

ID verification



ID verification



go.rutgers.edu

The official Rutgers URL shortener

You'll need to be a Rutgers faculty or staff member to access this site.

Login with CAS

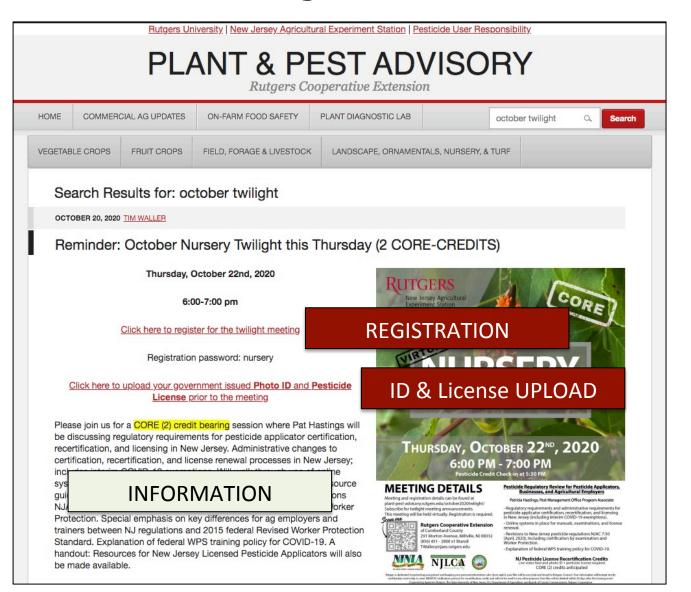
http://www.go.Rutgers.edu/shrunk-login



Once you have all that together... Its time to *get the word out!*

Getting the word out

Visibility Matters!





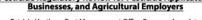
MEETING DETAILS

Meeting and registration details can be found at plant-pest-advisory.rutgers.edu/october2020twilight/ Subscribe for twilight meeting announcements. This meeting will be held virtually. Registration is required.

Scan me

Rutgers Cooperative Extension

of Cumberland County 291 Morton Avenue, Millville, NJ 08332 (856) 451 - 2800 x1 Brandi TWaller@njaes.rutgers.edu



Patricia Hastings, Pest Management Office Program Associate

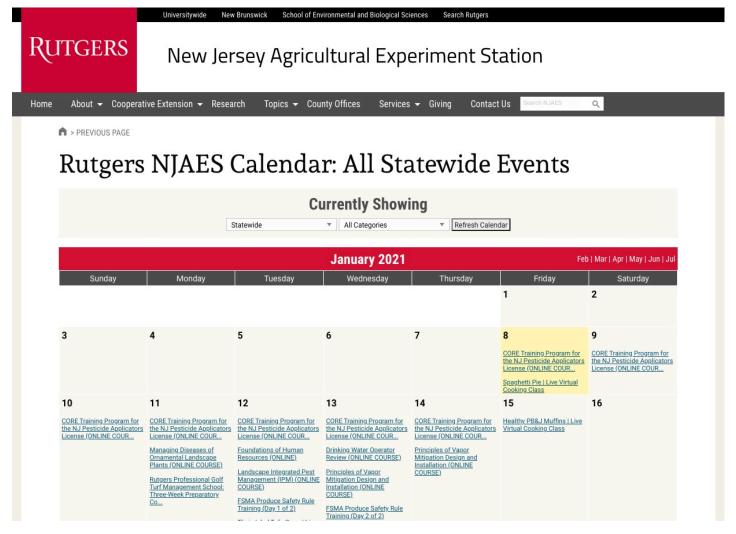
- Regulatory requirements and administrative requirements for pesticide applicator certification, recertification, and licensing in New Jersey (including interim COVID-19 exemptions).
- Online systems in place for manuals, examinations, and license
- Revisions to New Jersey pesticide regulations NJAC 7:30 (April, 2020), Including certification by examination and Worker Protection.
- Explanation of federal WPS training policy for COVID-19.

NJ Pesticide License Recertification Credits Live video feed and photo ID + pesticide license requi CORE (2) credits anticipated

Rutgers is dedicated to protecting your privact and keeping your personal information safe. Upon uplod, your files will be encryted and stored to Rutgers Connect. Your information will be kept strictly onfidential; used solely to meer NDEP ID verification protocol for recertification credit; and will not be used for any other purpose. Your files will be deleted within 60 days after the training event Cooperating Agencies: Rutgers, The State University of New Jersey, U.S. Department of Agriculture, and Boards of County Commissioners, Rutgers Cooperative Extension, a unit of the Rutgers New Jersey Agricultural Experiment Station, is an equal opportunity program provider and employer.

Getting the word out

Visibility Matters!



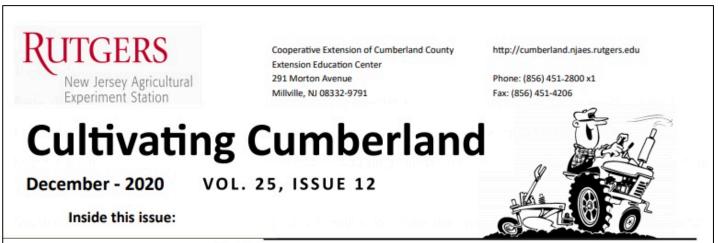
...and is mandatory

Getting the word out

Get creative...









Drive people to RU webpages and the Plant and Pest Advisory

- Link to registration and ID verification (Rutgers Connect folder)
- Agenda
- Basic instructions

Instructions:

- > Register for event at the above link
- Include your pesticide license number and date of birth if you would like recertification credits
- > After registration you will receive a confirmation email with a link to the actual twilight meeting.
- Upload a copy of your government issued photo ID and pesticide license at the link above
- Day-of: click the link in the registration confirmation email and select "join by browser-New" around 5:30pm
- Day-of: Have your video on if you wish to obtain credits

- Link to registration and ID verification (Rutgers Connect folder)
- Agenda
- Basic instructions
- Required RU standard methods text

RUTGERS

Basic RU standard methods

- Attend the entire meeting with live VIDEO feed on, seated in the center of the frame. Those without a webcam or phone attendees without a live video feed are not eligible to receive credits. (Additional moderators required).
- 2. Attendees must participate throughout the entire session, staying to the end. Individuals are not eligible for credits if they arrive after the start of the first training topic or leave before the end of the last topic. Polls can be randomly scheduled, and attendance will be visually monitored to verify attendance.
- 3. In order to meet NJDEP-required identity verification requirements, each attendee must provide a copy of a Government issued photo ID (passport, driver's license, municipal, or county ID) and their New Jersey Pesticide Applicator License as part of their registration. Uploaded through Rutgers Connect

- Link to registration and ID verification (Rutgers Connect folder)
- Agenda
- Basic instructions
- Required RU standard methods text
- Tip for attendees

such as...

If you choose to access via your smartphone, it is recommended that it is fully charged or plugged in; and that any background applications are not running.

- Link to registration and ID verification (Rutgers Connect folder)
- Agenda
- Basic instructions
- Required RU standard methods text
- Tip for attendees
- REQUIRED ID upload security message

Rutgers is dedicated to protecting your privacy and keeping your personal information safe. Upon upload, your files will be encrypted and stored to Rutgers Connect. Your information will be kept strictly confidential; used solely to meet NJDEP ID verification protocol for recertification credit; and will not be used for any other purpose. Your files will be deleted within 60 days after the training event.

Gather registration information and email attendees

- For reporting / demographic purposes
- Idea of who is attending (Commercial versus Private Applicators)
- Additional instructions / reminders / access the platform
- Rules of conduct to get credits (RU Standard Methods)
- Give your cell phone number(s)

Prep your speakers

- Practice, practice, practice, practice, practice
- —Practice
- —Get a copy of their presentation (trust me, problems happen)
- Make sure they have all the log in info
- -and are available to join early

Day of the big show!

Welcome

Please share video if looking for credits
You are muted (use chat box for questions)



...cell phone number...







Live video feed and photo ID + pesticide license required

CORE (2) credits anticipated

- Start session 15-30m early
- ...you will be troubleshooting!!
- Have your phone and email open!
- Start page with information
- Platform specific control/icons
- A repeated message for arrivals
- Moderators checking video feeds
 - helping troubleshoot
 - DM people not in video





Welcome

Please share video if looking for credits
You are muted (use chat box for questions)



...cell phone number...







Live video feed and photo ID + pesticide license required

CORE (2) credits anticipated

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**Cooperating Agencies: Rutgers, The State University of New Jersey, U.S. Department of Agriculture, and Boards of County Commissioners, Rutgers Cooperative Extension, a unit of the Rutgers New Jersey, Agricultural Experiment Station, is an equal Opportunity program provider and employer.

- ☐ Host: know how to shift screen sharing roles
- ☐ Host: have a backup of all presentations (!!!)
- ☐ Follow your schedule!! (Remember their time is valuable)
- ☐ Moderators/Host: Monitor chat box for questions (ask after talk)

Optional (prepare ahead of time if possible)

Polling

- Knowledge gain
- Attentiveness (required in larger audiences)
- Steven Yergeau YouTube NJAES "Webex Polling Tutorial"

After a GREAT credit bearing meeting

Fill in the DEP Roster...

A	D		U	E		
	STATE OF NEW JERSEY	Y				
	DEPARTMENT OF ENVIRONMENTAL	PROTECTION				
	BUREAU OF LICENSING AND PESTICIO	DE OPERATIONS				
	COURSE DATE:	1/1/2020 (9/24/2020)				
PESTICIDE	APPLICATOR RECERTIFICATION CO	URSE ATTENDANCE	FORM			
Last Name	First Name	License		Course		
Last Name	riistivaille	Number	Date of Birth	Number		
Doe	Jane	12345A	01-02-1955	030292		
Smith	John	54321A	02-01-1958	030292		
	John Jane	54321A 12345A	02-01-1958 01-02-1955	030292 030292		
Doe						
Smith Doe Smith Doe	Jane	12345A	01-02-1955	030292		

After a GREAT credit bearing meeting

Attentive / attendance verification sheet

A	В	(D	E	t e	G	H		J	K
September 2020 Nursery Crop Twilight Meeting									Course #	30292
essio	n on Thursd	ay, Septemb	er 24, 2020	6:00 pm						
imoth	ny Waller; Ru	utgers Coope	rative Exter	sion, Cumb	erland County					
#	Role	First Name	Last Name	Pesticide License #	Date of Birth	VIDEO-ON	ATTENDANCE	Photo-ID Upload	Pesticide License Upload	Email
					A	ttendance for pesticide	recertification credits			
1	Credits	Doe	Jane	12345A	1/1/1955	YES	YES	YES	YES	email@address
2	Credits	Smith	John	54321A	2/1/1958	YES	YES	YES	YES	email@address
3	Credits	Doe	Jane	12345A	1/1/1955	YES	YES	YES	YES	email@address
4	Credits	Smith	John	54321A	2/1/1958	YES	YES	YES	YES	email@address
						Other Attendees (NO	CREDITS AWARDED)			
14	No credits	Joe	Kyle	n/a	n/a	n/a	n/a	n/a	n/a	n/a
15	No credits	Miles	Stu	n/a	n/a	n/a	n/a	n/a	n/a	n/a
						Presenters and	moderators			
-	Moderator	Brandi	Williams	n/a	n/a	n/a	n/a	n/a	n/a	brandiwi@co.cumberland.nj.us
-	Moderator	Katie	Silvers	n/a	n/a	n/a	n/a	n/a	n/a	katiesi@co.cumberland.nj.us
-	Presenter 1	Timothy	Waller	n/a	n/a	n/a	n/a	n/a	n/a	twaller@njaes.rutgers.edu
-	Presenter 3	Rich	Buckley	n/a	n/a	n/a	n/a	n/a	n/a	richard.buckley@rutgers.edu
-	Presenter 2	William	Errickson	n/a	n/a	n/a	n/a	n/a	n/a	william.errickson@njaes.rutgers.edu
-	Presenter 4	Raul	Cabrera	n/a	n/a	n/a	n/a	n/a	n/a	cabrera@njaes.rutgers.edu

- 1. Then email both to DEP (pestcertcourses@dep.nj.gov)
- 2. Follow up with growers that credits were received with Course #
 - ◆ Include <u>a teaching evaluation</u> (see chat box)

RUTGERS Take a picture of what you need for credits, summarized

(pestcertcourses@dep.nj.gov)

Pre-session requirements

- DEP-package
 - 1. DEP Training Course Application
 - 2. Course Program
 - 3. Talk descriptions
 - 4. Speaker bio (required by all now)
 - 5. RU Standard Methods
- ☐ Meeting platform
- ☐ Registration
- □ ID verification folder

Post-session requirements

- ☐ DEP-package (onus is on you!)
 - 1. DEP Attendance roster
 - 2. RU verification of attentive / ID
- ☐ Follow-up with attendees
 - Credit acknowledgement
 - Feedback on meeting, etc.

Thank you!

Tim Waller (twaller@njaes.rutgers.edu)

Megan Muehlbauer (muehlbauer@njaes.rutgers.edu)

Ideas for going 'hybrid' with credits???